Toll-Free: 866.442.5679

Phone: 507.387.1151



June 27, 2012

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street W Washington, DC 20554

Dr. Burl Haar **Executive Secretary** Minnesota Public Utilities Commission 121 7th Place East, Suite 350 St. Paul, MN 55101

Administrator www.hickorytech.com Universal Service Administrative Company Nasdaq: HTCO 2000 L Street NW, Suite 200 Washington, DC 20036

RE:

WC Docket 10-90

Reporting Requirements Pursuant to 47 CFR §54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Mankato Citizens Telephone Company dba HickoryTech (Study Area Code 361427) pursuant to WC Docket 10-90, as specified in Public Notice DA 12-279 released on May 8, 2012.

I may be contacted at 507-386-3667 should there be any questions.

Sincerely,

Carrie Rice

Regulatory Affairs Manager

auxi Rice

# Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6), (h) WC Docket No. 10-90

# § 54.313(a)(2) - Outage Reporting

My company collected this information pursuant to state utility commission requirement. A copy of the submitted report is attached.

# § 54.313(a)(3) - Unfulfilled Service Requests

My company collected this information pursuant to state utility commission requirement. A copy of the submitted report is attached.

# § 54.313(a)(4) - Customer Complaints per 1,000 Connections

My company collected this information pursuant to state utility commission requirement. A copy of the submitted report is attached.

# § 54.313(a)(5) - Service Quality Standards and Consumer Protection Rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

#### § 54.313(a)(6) - Ability to Function in Emergency Situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to re-route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

#### § 54.313(h) - Local Rate Floor Data

Office of Management and Budget Rate Floor Data Collection Form, control no. 3060-0986 is attached.

I certify that I am an officer of the reporting carrier and that to the best of my information, the information contained herein is accurate.

Carol Wirshinski			
[Signature of Corporate Officer]	Date: June 26, 2012		
Carol Wirsbinski	President		
[Printed Name of Corporate Officer]	[Title of Corporate Officer]		

# Rate Floor Data

Block 1	- Contact Inform	nation				
ROW#	DATA ELEMENT			FORMAT OF REQUESTED DATA	RESPONSE	
1	Carrier Study Area	Code		6 numeric digits	361427	
2	Carrier Study Area Name			alpha characters	Mankato Citizens Telephone Company dba HickoryTech	
3	Service Provider Identification Number			9 numeric digits	143002116	
4	Residential Local Service Charge Effective Date		ective Date	mm/dd/yyyy	6/1/2012	
5	Contact Name			alpha characters	Carrie Rice	
6	Contact Telephone Number (include area code)		9 numeric digits	507-386-3667		
7	Sheet number			numeric digit(s)	1	
8	Total Number of Sheets		numeric digit(s)	1		
Block 2 - Resid						
	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops	
9	\$15.00	\$0	\$0	\$0	18,356	

Certification of Officer as to the Accuracy of the Data Reported fo	or the Rate Floor Data
I certify that I am an officer of the reporting carrier; my responsibilities include ensur and, to the best of my knowledge, the information reported on this form is accurate.	
Signature of authorized officer Caral Wyslunsk	Date: June 26, 2012
Printed name of authorized officer: Carol Wirsbinski	and the second s
Title or position of authorized officer: President	
Telephone number of authorized officer: (612) 236-1001	
Study Area Code of Reportir 361427	



www.hickorytech.com Nasdao HTCO

May 31, 2012

**HickoryTech** 

Dr. Burl Haar, PhD Executive Secretary Minnesota Public Utilities Commission 121 7<sup>th</sup> Place East, Suite 350 St. Paul, MN 55101

via electronic filing

RE: Annual ETC Certification of Mankato Citizens Telephone Company dba HickoryTech MPUC Docket No. P999/M-12-26

Dear Dr. Haar:

Mankato Citizens Telephone Company dba HickoryTech respectfully submits its annual filing requirements in the above-referenced matter. This includes documentation of network improvements to be made in the 2012-2013 timeframe, as well as an update on 2011-2013 expenditures. Public and non-public versions of this document are being filed.

Should there be any questions concerning this filing, I may be reached at 507-386-3667 or at carrie.rice@hickorytech.com.

Very truly yours,

/s/ Carrie Rice

Carrie Rice Regulatory Affairs Administrator

Attachments

# STATE OF MINNESOTA BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

David C. Boyd J. Dennis O'Brien Phyllis Reha Betsy Wergin Commissioner Commissioner Commissioner Commissioner

MPUC Docket No.: P999/ M-12-26

In the Matter of the Request by Mankato Citizens Telephone Company. dba HickoryTech for Certification of Their Federal Universal Service Support

# REQUEST BY MANKATO CITIZENS TELEPHONE COMPANY, INC. DBA HICKORYTECH FOR CERTIFICATION OF THEIR USE OF FEDERAL HIGH-COST SUPPORT IN 2013

Mankato Citizens Telephone Company dba HickoryTech ("MCTC" or "the Company") hereby requests that: 1) the Minnesota Public Utilities Commission ("Commission") certify to the Federal Communications Commission ("FCC") and the Universal Service Administrative Company ("USAC") that all federal high-cost support provided to MCTC in 2013 will be used only for the provision, maintenance and upgrading of facilities and services for which that support is intended; and 2) the Commission provide this certification to the FCC and USAC on or before October 1, 2012. Certification by the Commission is required each year and it is necessary for the Commission to provide that certification on or before October 1, 2012 in order to prevent loss of federal universal service support, which would have adverse impacts on local ratepayers.

MCTC is a rural incumbent telephone company that has previously been designated by this Commission as an eligible telecommunications carrier. The Company provides local exchange telephone services, including all of the essential services that are included in the Based on the information in this filing it is anticipated that the Commission will make the appropriate certification to the FCC and USAC.

Exhibit A provides details as to the expenditures that were incurred in 2011 and estimates of the expenditures for years 2012 and 2013 for the provision, maintenance, and upgrading of facilities and services supported by federal universal service. Consistent with the universal service principles set forth in the federal law and also the FCC orders referenced herein, MCTC will use federal universal service amounts received in 2013 to offset a portion of 2013 expenditures referenced in Exhibit A. This use of federal universal service support will enable MCTC to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; and (2) to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal service support for these purposes is clearly consistent with the federal universal service provisions.

In Docket P-999/M-05-741 the Commission ordered companies seeking certification to comply with the annual filing requirements adopted by the FCC in CC Docket 96-45, FCC 05-46 with the modifications that a report on a two-year service quality improvement plan is to be used

TRADE SECRET DOCUMENT NOT FOR PUBLIC DISTRIBUTION

3

instead of a five year plan and that information may be filed on a service area basis instead of a wire-center basis. The following information is provided in compliance with this requirement.

MCTC's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service to all service areas of the company. As an incumbent local carrier we upgrade and replace facilities and equipment as necessary, as well as provide service to all requesting customers under our carrier of last resort obligations. Exhibit B lists MCTC's projected top five projects for 2012 and 2013, as well as providing an update on previously anticipated projects for the combined two-year period of 2010 and 2012.

MCTC's service area maps are on file with the Department of Commerce and the Department of Administration.

Additional information required is provided as follows:

During the year of 2011 there were no outages that required reporting to the FCC.

MCTC was able to provide service to all potential customers that requested service during 2011 and at December 31, 2011 had no unfulfilled requests for service.

The number of complaints of service quality per 1000 handsets or lines for 2010 is less than 2 which is in accordance to state rules.

The attached affidavit contains the required certifications as they pertain to an incumbent local exchange carrier.

TRADE SECRET DOCUMENT NOT FOR PUBLIC DISTRIBUTION

4